

# Remote assistance

The Coraye support team uses Google's remotedesktop to provide support.

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## Chrome Remote Desktop Extension

This is the companion extension for the Chrome Remote Desktop website ( <https://remotedesktop.google.com> ).

This extension allows you to install, view, and modify the native Chrome Remote Desktop client from the web UI.

Chrome Remote Desktop allows users to remotely access another computer through the Chrome browser or a Chromebook.

Computers can be made available in the short term for scenarios such as ad hoc remote assistance, or in the longer term for remote access to your applications and files.

All connections are fully secure.

Chrome Remote Desktop is fully cross-platform.

Provide remote support to Windows, Mac, and Linux users, or access your Windows and Mac desktops anytime, all from the Chrome browser on virtually any device, including Chromebooks.

For more information on privacy, please see Google's privacy policy and Chrome's privacy notice.

For help or troubleshooting click here: <https://support.google.com/chrome/answer/1649523>

For more information, see chapter: [Mac OS X remote assistance](#)

For more information, see the chapter: [Windows Remote Assistance](#)



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Revision #2

Created 6 September 2021 08:30:41 by Lionel WETTEREN

Updated 6 October 2021 15:12:07 by Lionel WETTEREN